



Severn Bulletin

October 2024

Due dates

Water and sewer bills are due on January 31, April 30, July 31 and **October 31**.

Water and sewer rates

Water and sewer rates are billed quarterly on a base charge of 68 cubic metres as well as water use overages. View the current water and sewer rates at severn.ca/rates.

Payment options

Pre-authorized payments

Pre-authorized payment plans allow you to set up automatic withdrawals from your bank account every month or on due dates. Sign up for pre-authorized payments at severn.ca/billing.

Cheque

Pay by cheque (to Township of Severn) in person, by mail (PO Box 159, Orillia Ontario L3V 6J3), or drop box (1024 Hurlwood Lane in Severn).

Banking

Pay through online or telephone banking, or in person at a financial institution.

Visa or Mastercard

Pay in person or online on our E-Services portal at eservices.severn.ca. A 2% fee will be added when paying by credit card.

In person

Pay in person at our Administration Office by cash, cheque, credit card (Visa or Mastercard), or debit during business hours (Monday through Friday, 8:30 a.m. to 4:30 p.m.).

Leaks and winter reminders

As the property owner you own all the pipes from the beginning of your property line into and throughout your home, including the master shut-off valve. If any household pipes are leaking, including the pipe between where the water enters the home and the water meter – call a professional plumber.

If there is a leak from the water meter, contact us.

If you're closing your cottage for the winter, you should winterize your water meter to prevent damage from freezing. Please contact us and we will shut off your water.

We need at least 24 hours of advanced notice in order to turn off your water.

Sanitary sewer system

In serviced areas, we transport wastewater from your home through the sanitary sewer system to wastewater treatment facilities.

What should I do if I have a clogged pipe?

You're responsible for the maintenance of pipes that run from your home to the main sanitary sewer system. If there's a clog in the sewer pipes on your property, you need to contact a plumber to remove the clog.

Most basic insurance policies don't cover sewer and drainage backups. You may need to buy more coverage or pay for the

maintenance yourself. Contact your insurance provider to see if you're covered.

Preventing backups

Grease and debris that enter the sanitary sewer system can cause serious blockages that may damage the system. Here are some things you can do to keep the sanitary system clear:

- never pour grease down sink drains or flush it down the toilet
- let grease cool and then scrape it into your green bin
- place a strainer in your sink to catch food scraps and other solids before they go down the drain
- put a waste bin in your bathroom for all non-flushable waste

The following items should be disposed of in your green bin or garbage.
Please don't flush them down the toilet or drain.



BUTTER & MARGARINE



SALAD DRESSINGS



COTTON SWABS



TAMPONS



BANDAGES



MEDICINE



MEAT FAT



SANDWICH SPREADS



COTTON PADS



WIPES



TAMPON APPLICATORS



DIAPERS



MILK & CREAM



SAUCES & GRAVIES



CIGARETTES



TOILET PAPER TUBES



FACIAL TISSUES



SANITARY PADS