



Severn Bulletin

July 2025

Due dates

Water and sewer bills are due on **July 31** and October 31.

Payment options

Pre-authorized payments

Pre-authorized payment plans allow you to set up automatic withdrawals from your bank account every month or on due dates. Sign up for pre-authorized payments at: severn.ca/billing.

Cheque

Pay by cheque (to Township of Severn) by mail (PO Box 159, Orillia, Ontario L3V 6J3) or drop box (1024 Hurlwood Lane, Severn).

Visa or Mastercard

Pay online on our E-Services portal or in person at our Administration Office. A 2% fee will be added when using a credit card (accepted credit cards are Visa or Mastercard only).

Banking

Pay through online or telephone banking, or in person at a financial institution.

Water and sewer rates

Water and sewer services are billed quarterly on a base charge of 68 cubic metres (m³).

Water rates for Bass Lake

Woodlands, Coldwater, Sandcastle Estates, Severn Estates, Washago, and Westshore

The 2025 water rate is \$224.23 per quarter and \$2.96/m³ for consumption over 68 m³. Learn more at: severn.ca/water.

Sewer rates for Coldwater, Washago, and Westshore

The 2025 sewer rate is \$223.07 per quarter and \$3.47 m³ for consumption over 68 m³.

Stay informed

Severn.ca is where you can find updates about our services, projects, and programs. Subscribe to receive News, Notices, and Emergency Alerts to your inbox at: severn.ca/subscribe.

severn.ca



Drinking water quality

Clean water is essential to life and our community's health and well-being depend on it. We deliver clean and safe drinking water at all six municipal water treatment plants and distribution systems in Severn:

- Bass Lake Woodlands
- Coldwater
- Sandcastle Estates
- Severn Estates
- Washago
- Westshore

We follow the drinking water quality management standards outlined in the Safe Drinking Water Act and provide annual water quality reports for you to review the water quality in your area. Annual water quality reports are available for review at: severn.ca/drinkingwater.

Register for eServices

Instructions on how to register for your eServices account can be found on back of your water and sewer bill. There is a unique sign-up key and customer code that all new users will need to enter to create an account.

About eServices

Our eServices portal offers 24/7 access to view, print, and pay your water, sewer, and tax bills. A 2% fee will be applied to your bill as a cost-recovery measure when paying using Visa or Mastercard. Register at: eservices.severn.ca.

Drinking Water Quality Management System (QMS) Policy

Township of Severn is committed to:

- the provision of safe drinking water to all its customers
- complying with relevant legislation and regulations
- continual improvement of the QMS and the water works

To meet these commitments, the Township of Severn has established and will continue to maintain a Drinking Water Quality Management System that will be regularly reviewed, improved, and upgraded by management and employees involved in the supply of drinking water. The Drinking Water Quality Management System has been implemented by the Township of Severn to effectively minimize and manage any potential risks to drinking water quality and safety.



Township of
SEVERN

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