



Severn Bulletin

April 2025

Due dates

Water and sewer bills are due on **April 30**, July 31, and October 31.

Payment options

Pre-authorized payments

Pre-authorized payment plans allow you to set up automatic withdrawals from your bank each month or on the due date. Sign up at: severn.ca/waterbill.

Online with our eServices portal

You can view, manage, and pay your bills online through our easy-to-use dashboard. Visit: severn.ca/eservices.

Cheque

Pay by cheque (to Township of Severn) by mail (PO Box 159, Orillia, ON L3V 6J3) or drop box (1024 Hurlwood Lane, Severn).

Banking

If you pay online or through your bank, please verify your account number for online or telephone banking with your bank before you pay your bill. Look for your new Account No. in **red** beside your Civic Address. Example: **0001234C00** (do not enter any decimals or dashes - they will not be accepted by your bank).

Water and sewer rates

Water and sewer services are billed quarterly on a base charge of 68 cubic metres (m³).

Water rate for Bass Lake Woodlands, Coldwater, Sandcastle Estates, Severn Estates, Washago, and Westshore

The 2025 water rate is \$224.23 per quarter and \$2.96 per m³ for any use over 68 m³.

Sewer rate for Coldwater, Washago, and Westshore

The 2025 sewer rate is \$223.07 per quarter and \$3.47 per m³ for any use over 68 m³.

Need help?

Email customercare@severn.ca or call 705-325-2315 for one-on-one support with registering for eServices, payment inquiries, and more.

Visit severn.ca for municipal updates

Severn.ca is where you can find important information about our projects and services. Subscribe to receive News and Notices to your inbox, and get informed of any emergency at: severn.ca/subscribe.

severn.ca



Administration Office: 1024 Hurlwood Lane, Severn
Mailing address: PO Box 159, Orillia, Ontario L3V 6J3

Phone: 705-325-2315
Email: customercare@severn.ca

Drinking water quality

We deliver clean and safe drinking water in Severn from our six municipal drinking water systems:

- Bass Lake Woodlands
- Coldwater
- Sandcastle Estates
- Severn Estates
- Washago
- Westshore

We follow the drinking water quality management standards outlined in the Safe Drinking Water Act. Annual water quality reports are available for your review at: severn.ca/drinkingwaterquality.

Water conservation

Here are some tips to help you conserve water:

- don't over water your lawn (only requires 2.5 cm of water per week)
- avoid watering your lawn during the hottest part of the day
- check that water softeners do not start continually running after a power outage
- invest in water and energy saving units
- use a broom instead of a hose to clean sidewalks and driveways
- cover your swimming pool to reduce evaporation up to 90%

Learn more: severn.ca/waterconservation.

Emergency Preparedness Week

Emergency Preparedness Week is May 4 to 10. Emergencies can happen at any time. Fire and Emergency Services staff are encouraging everyone to know the hazards in your community and to take three simple steps. Learn more at: severn.ca/emergencypreparedness.

1. Make an emergency plan



In the event of an emergency you may become separated from your family or loved ones, or you may have to leave your home. Knowing what you and others would do if an emergency happens is important to keeping everyone safe.

2. Build an emergency kit



An emergency kit should include items that you and your family would need to stay safe and healthy for at least three days. Make sure your emergency kit is easy to carry and that everyone in the household knows where it is.

3. Stay informed



During an emergency, you should stay tuned to local news channels. Keep a portable, battery-operated, or crank radio in your emergency kit. Don't forget to include extra batteries. Subscribe to our News and Notices at: severn.ca/subscribe.



severn.ca

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