Township of
SEVERN

Water Supply and Distribution System

Coldwater

2024 Summary Report

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Overview and Background

Safe Drinking Water Act

Safe Drinking Water Act Ontario Regulation 170/03, Schedule 22-2, requires that owners of municipal drinking water systems prepare a Summary Report and present this report to the members of Municipal Council by March 31 of each year. The report is prepared for the previous calendar year, and the following criteria must be included as per the regulation:

- List the requirements of the Act, the regulations, the system's approval, drinking water works permit, municipal drinking water license, and orders applicable to the system that were not met during the period covered by the report.
- For each requirement referred to in clause (a) that was not met specify the duration of the failure and the measures that were taken to correct the failure.
- A summary of the quantities and flow rates of the water supplied during the period covered by the report, including monthly average and maximum daily flows.
- A comparison of the summary referred to in (c) to the rated capacity and flow rates approved by the system's certificate of approval, drinking water works permit or municipal drinking water license.

This Summary Report also serves as a comprehensive review of the system's performance as it relates to regulations and criteria that fall under the municipal drinking water licensing program.

Municipal Drinking Water Licensing Program

A Municipal Drinking Water License (MDWL) is required in Ontario to operate the drinking water system. The Municipal Drinking Water License (#148-101 Issue Number 3) was re-issued on May 20, 2021, and is valid until May 19, 2026. The reissuance was initiated by the Ministry of Environment, Conservation and Parks

(MECP) due to regulatory amendments that required timelines to be outlined in the MDWL.

There are five requirements that must be achieved to obtain an MDWL:

- A valid Drinking Water Works Permit (#148-201 Issue Number 3)
- A valid Permit to Take Water for each source (#06005-8ZSPHN)
- An Operational Plan
- Must have an Accredited Operating Authority (C0124837-DWQ6- C0122097)
- A Financial Plan approved by Council

System and Process Description

The Corporation of the Township of Severn is the owner and operator of the Coldwater Water Supply and Distribution System (DWS# 220001110). It currently has 690 residential and commercial service connections. It also supplies water to Riverwalk Estates distribution system that is comprised of 46 connections.

Coldwater is classified as a Class 1 Water Treatment system and a Class 1 Water Distribution system.

Source Water

The Coldwater Water Supply and Distribution System obtains its raw water from any one of two (2) 200mm diameter drilled wells (Well 1 & 3) located on the pump house property or from a 150mm diameter drilled well (Well 2) located across the street from the pump house.

Raw Water Characteristics

The raw water is of low turbidity and is of acceptable ph. Due to the depth of the source water the temperature is relatively constant.

Water Treatment

Water entering the pump house is partially softened with a Kinetico water softener and then filtered using two Calgon model 8 GAC filters operated in series. Filtered water is then disinfected using sodium hypochlorite. Treated water is then stored in an underground reservoir.

Water is pumped to the distribution system via three vertical turbine high lift pumps. A fire pump is also installed to provide adequate flow in the event of a fire. Pressure in the distribution system is maintained at approximately 65 pounds-per- square-inch (PSI) by five 450 litre (L) pressure tanks.

Online analyzers monitor and record raw and treated water flow rates, treated water turbidity, free chlorine residual and ph. Level sensing probes record well levels. The plant is also equipped with full SCADA control.

Standby power is provided to the building and all its equipment by a 250 kilowatt (kW) standby diesel generator.

Water Distribution

The distribution system is comprised of 8.9 kilometers (km) of water main ranging in size from 50 millimeters (mm) to 300 mm. There are 13 sample stations, 5 blow- offs, 93 fire hydrants and 3 private hydrants in the Coldwater system.

Regulatory Compliance

Regulations

All municipally owned and operated water systems are governed under the Safe Drinking Water Act, 2002, Ontario Water Resources Act (OWRA), and associated regulations. The following regulations, and associated standards and documents, are all applicable, and most relevant, to the compliant operation of the Township of Severn's Drinking Water system:

Ontario Regulation 170/03

This regulation includes requirements for:

- Sampling and analytical testing (microbiological and chemical)
- Adverse water quality incidents
- Corrective actions
- Continuous water quality monitoring

Ontario Regulation 169/03

This regulation includes requirements for:

- Water Quality Standards

Ontario Regulation 128/04

This regulation includes requirements for:

- Classifications of Drinking Water Systems
- Certifications and responsibilities of Operators
- Proper record keeping of the drinking water system

Wells Regulation 903

This regulation includes requirements for:

- Well maintenance
- Well specifications

Drinking Water Quality Management Standard (DWQMS)

This Standard specifies:

- Minimum requirements for the Quality Management System to allow for the accreditation of the Operating Authority

Municipal Drinking Water License

This document includes requirements for:

- Specific conditions / testing / monitoring
- Flow limits through the treatment system
- Regulatory relief conditions
- Operations and Maintenance manual criteria

Drinking Water Works Permit License

This document includes criteria for:

- Making alterations to the system

Non-Compliance and Adverse Water Quality Incidents

There were no adverse water quality incidents in 2024.

DWQMS and Municipal Drinking Water Licensing Program

Third-Party Audit and Accreditation

On an annual basis, a third-party accreditation authority conducts an audit to determine whether the Quality Management System conforms to the requirements of the MECP Drinking Water Quality Management Standard (DWQMS).

On November 11, 2024, NSF International completed an onsite audit with no corrective actions required.

Internal Audit

As per the DWQMS, an internal audit is to be conducted once per year. August 22 and 29, 2024, an internal audit was conducted by Acclaims Environmental. No non-conformance was noted, and a full report was included during Management Review.

Management Review

As per the DWQMS, an annual Management Review is to be conducted, and findings conveyed to the Owner. Management Reviews were conducted February 13, 2024, and September 11, 2024. All elements of the Townships Quality management System were reviewed.

Annual Operations Summary

The following maintenance and improvements were carried out in 2024 to provide the highest possible drinking water quality:

- The water distribution system was directionally flushed to maintain the drinking water quality.
- Over 25 per cent of the main valves in the distribution system were exercised to ensure their reliability.
- The standby generator was tested under load monthly to ensure reliability.
- All critical alarms were tested monthly to ensure reliability.
- Drinking water quality was tested at the water treatment plant and in the distribution system weekly.
- New GAC media installed.
- New Turbidity analyzer.
- New Chlorine analyzer.
- Reservoirs were cleaned in 2024.
- 50% of Town was swabbed in 2024 to improve water quality.

Microbiological Testing

E. Coli and Total Coliform

Bacteriological samples, to be tested for E. Coli and Total Coliforms, are taken weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work as per Regulation 170/03. Any E. Coli or Total Coliform results above 0 in treated water must be reported to the MECP and Medical Officer of Health (MOH). Resamples and other required actions are undertaken as quickly as possible.

The results from the 2024 sampling program are shown on the table below.

Type of Water	Number of Samples	Range of E-Coli Results (cfu/100ml) (Min – Max) MAC=0	Range of Total Coliform Results (cfu/100ml) (Min – Max) MAC=0
Raw	159	0 - 0	0 - 0
Treated	218	0 - 0	0 - 0

Heterotrophic Plate Count (HPC)

HPC analyses are completed weekly from the distribution water for large systems. HPC should be less than 500 colonies (cfu) per 1mL. Results over 500 colonies (cfu) per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water.

The results from the 2024 sampling program are shown on the table below.

Type of Water	Number of Samples	Range of HPC Results (cfu/1ml) (Min – Max)
Distribution	158	0 - 10

Chlorine Residual and Turbidity

Free chlorine levels of the treated water are monitored continuously at the discharge point of the treatment facility. In the distribution system, free chlorine is checked twice weekly at various locations. As a target, free chlorine residual within the distribution system should be above 0.20 mg/L. A free chlorine level lower than

0.05 mg/L must be reported to the MECP and corrective action taken. There were no reportable incidents in 2024. The results from the 2024 sampling program are shown on the table below.

Turbidity of treated water is continuously monitored at the treatment facility, as a change in turbidity can indicate an operational problem. Turbidity of the wells is checked monthly. Turbidity is measured in Nephelometric Turbidity Units (NTU).

The results from the 2024 sampling program are shown on the table below.

Parameter	Number of Tests	Range of Results (Min – Max) Average
Chlorine residual in distribution (mg/L)	368	(0.70 - 1.45) 1.10
Chlorine residual after treatment (mg/L)	Continuous	(0.86 - 1.47) 1.23
Turbidity after treatment (NTU)	Continuous	(0.14 - 0.74) 0.25

Chemical Testing

The Safe Drinking Water Act requires periodic testing of the water for different chemical parameters. The latest results are provided below. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by the Regulation. Where concerns regarding a parameter exist, the MECP can also require additional sampling. Information on the health effects and allowable limits of components in drinking water may be found on the MECP web page.

Understanding Chemical Test Results

The tables below are shown with concentrations units of either milligrams per liter (mg/L) or micrograms per liter (µg/L): 1 mg/L is equal to 1000 µg/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in municipal drinking water and can be found in the MECP Drinking Water Standards. The Method Detection Limit (MDL) is the lowest amount to which the laboratory can confidently measure. The result of “ND” stands for “Not Detected” and means that the concentration of the chemical is lower than the laboratory’s equipment is capable of measuring.

Nitrate and Nitrite samples are required every 3 months in normal operation.

Parameter	Result Range Min - Max	Average	MAC (mg/L)	MDL (mg/L)
Nitrite (mg/L)	0.003 - 0.003	0.003	1	0.003
Nitrate (mg/L)	0.006- 0.006	0.006	10	0.006

A Trihalomethane (THM) sample is required every 3 months from the distribution system.

Parameter	Annual	Result (Avg.)	MAC (µg/L)	MDL (µg/L)
THM	2024	11.4	100	0.37

A Haloacetic Acid (HAA) sample is required every 3 months from the distribution system.

Parameter	Annual	Result (Avg.)	MAC (µg/L)	MDL (µg/L)
HAA	2024	< 5.3	80	5.3

Summary of the most recent sodium, fluoride and hardness results.

Parameter	Sample Date	Result (mg/L)	MAC (mg/L)	MDL (mg/L)
Sodium	2024	99.7	20	0.01
Fluoride	2024	0.10	1.5	0.06
Hardness	2024	332	N/A	0.05

Summary of the most recent lead testing results.

Parameter	Sample Date	Result Range (Min – Max)	Number of samples	Acceptable Level
Distribution Alkalinity	2024	236 – 250 mg/L	4	30-500 mg/L
Distribution pH	2024	7.5 – 7.8	4	6.5-8.5
Distribution Lead	2024	0.03 – 0.18 µg/L	4	10 µg/L

Summary of the most recent Schedule 23/24 testing as per Regulation 170/03

*All results are measured in µg/L unless otherwise stated.

Parameter	Sample Date	Result Value	MAC	MDL
Antimony	Oct. 21, 2024	0.6	6	0.6
Arsenic	Oct. 21, 2024	0.2	10	0.2
Barium	Oct. 21, 2024	242	1000	0.02
Boron	Oct. 21, 2024	56	5000	2
Cadmium	Oct. 21, 2024	0.003	5	0.003
Chromium	Oct. 21, 2024	0.22	50	0.08
Mercury	Oct. 21, 2024	0.01	1	0.01
Selenium	Oct. 21, 2024	0.04	50	0.04
Uranium	Oct. 21, 2024	0.792	20	0.002
Benzene	Oct. 21, 2024	0.32	1	0.32
Carbon tetrachloride	Oct. 21, 2024	0.17	2	0.17
1,2-Dichlorobenzene	Oct. 21, 2024	0.41	200	0.41
1,4-Dichlorobenzene	Oct. 21, 2024	0.36	5	0.36
1,1-Dichloroethylene	Oct. 21, 2024	0.33	14	0.33
Monochlorobenzene	Oct. 21, 2024	0.30	80	0.3
Tetrachloroethylene	Oct. 21, 2024	0.35	10	0.35
Trichloroethylene	Oct. 21, 2024	0.49	5	0.44
Vinyl Chloride	Oct. 21, 2024	0.17	1	0.17
Bromoform	Oct. 21, 2024	4.6	--	0.34
Diquat	Oct. 21, 2024	1	70	1
Paraquat	Oct. 21, 2024	1	10	1
Glyphosate	Oct. 21, 2024	1	280	1
PCBs	Oct. 21, 2024	0.04	3	0.04

Parameter	Sample Date	Result Value	MAC	MDL
Benzo(a)pyrene	Oct. 21, 2024	0.004	0.01	0.004
Bromodichloromethane	Oct. 21, 2024	3.2		0.29
Bromoacetic Acid	Oct. 21, 2024	2.9		2.9
Alachlor	Oct. 21, 2024	0.02	5	0.02
Azinphos-methyl	Oct. 21, 2024	0.05	20	0.05
Carbaryl	Oct. 21, 2024	0.05	90	0.05
Carbofuran	Oct. 21, 2024	0.01	90	0.01
Chlorpyrifos	Oct. 21, 2024	0.02	90	0.02
Chloroform	Oct. 21, 2024	0.91		0.29
Chloroacetic Acid	Oct. 21, 2024	4.7		4.7
Diazinon	Oct. 21, 2024	0.02	20	0.02
Dimethoate	Oct. 21, 2024	<1	20	0.06
Diuron	Oct. 21, 2024	0.01	150	0.03
Dibromoacetic Acid	Oct. 21, 2024	2.8		2.0
Dibromochloromethane	Oct. 21, 2024	6.4		0.37
Dichloroacetic Acid	Oct. 21, 2024	0.06		2.6
Malathion	Oct. 21, 2024	0.02	190	0.02
Metolachlor	Oct. 21, 2024	0.01	50	0.01
Metribuzin	Oct. 21, 2024	0.02	80	0.02
Phorate	Oct. 21, 2024	0.01	2	0.01
Prometryne	Oct. 21, 2024	0.03	1	0.03
Pentachlorophenol	Oct. 21, 2024	0.15	60	0.15
Simazine	Oct. 21, 2024	0.01	10	0.01
Terbufos	Oct. 21, 2024	0.01	1	0.01
Triallate	Oct. 21, 2024	0.01	230	0.01

Parameter	Sample Date	Result Value	MAC	MDL
Trifluralin	Oct. 21, 2024	0.02	45	0.02
2,4-dichlorophenoxyacetic acid	Oct. 21, 2024	0.19	100	0.19
Bromoxynil	Oct. 21, 2024	0.33	5	0.33
Dicamba	Oct. 21, 2024	0.20	120	0.20
Dichlofop-methyl	Oct. 21, 2024	0.40	9	0.40
MCPA (mg/L)	Oct. 21, 2024	0.00012	0.1	0.00012
Picloram	Oct. 21, 2024	<1	190	1
2,4,6-trichlorophenol	Oct. 21, 2024	0.25	5	0.25
2,3,4,6-tetrachlorophenol	Oct. 21, 2024	0.20	100	0.20
Trichloroethylene	Oct. 21, 2024	.49	5	.44

Water Quantity

Continuous monitoring of flow rates from supply wells into the treatment system and from the facility into the distribution system is required by Regulation 170/03. The Municipal Drinking Water License and Permit to Take Water issued by the MECP regulates the amount of water that can be utilized over a given time.

A summary of the 2024 flows is provided in the tables below.

Flow Summary	Quantity
Permit to Take Water Limit	Well 1 - 2141 m^3/day Well 2 - 982.37 m^3/day Well 3 - 982.37 m^3/day
Total Taking Limit	2141m^3/day
Municipal Drinking Water License Limit	3128m^3/day
2024 Average Daily Flow	460 m^3
2024 Maximum Daily Flow	815 m^3
2024 Total Amount of Water Supplied	168071 m^3

Summary of Raw Water Flows

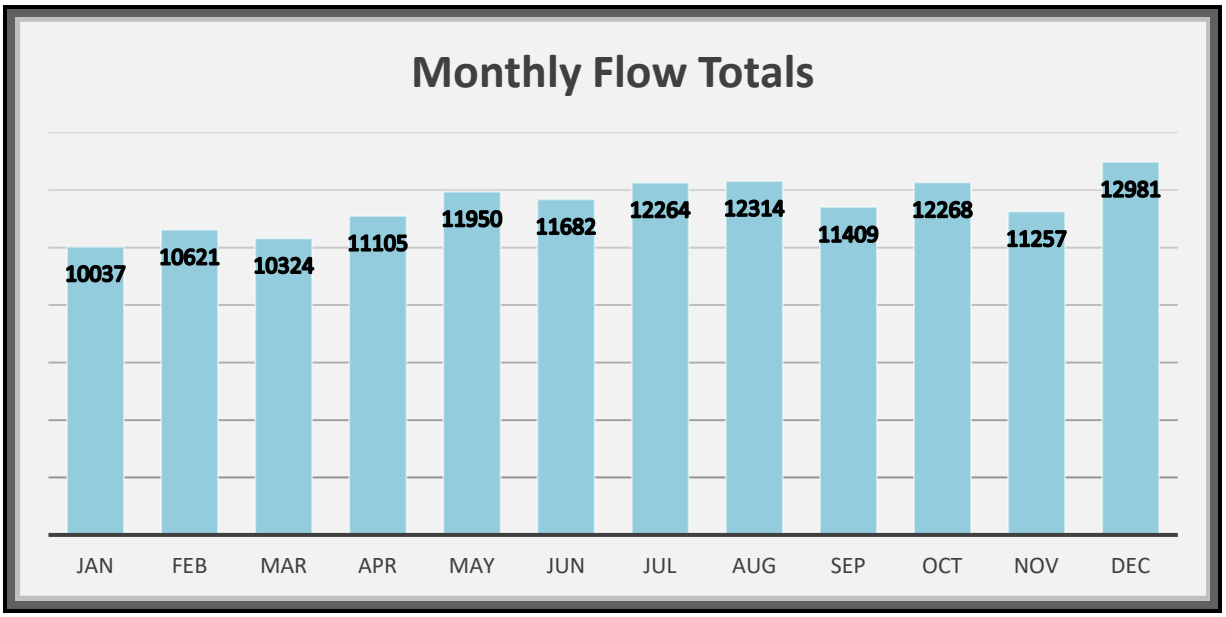
Month	Well #1 (m^3)	Well #2 (m^3)	Well #3 (m^3)
January	11145	678	813
February	12659	42	45
March	12763	39	44
April	13277	53	446
May	14503	34	37
June	14299	85	88
July	14877	64	75
August	14921	63	63
September	13807	66	71
October	14730	51	55
November	13640	42	43
December	15522	76	86
TOTAL	**168071**		

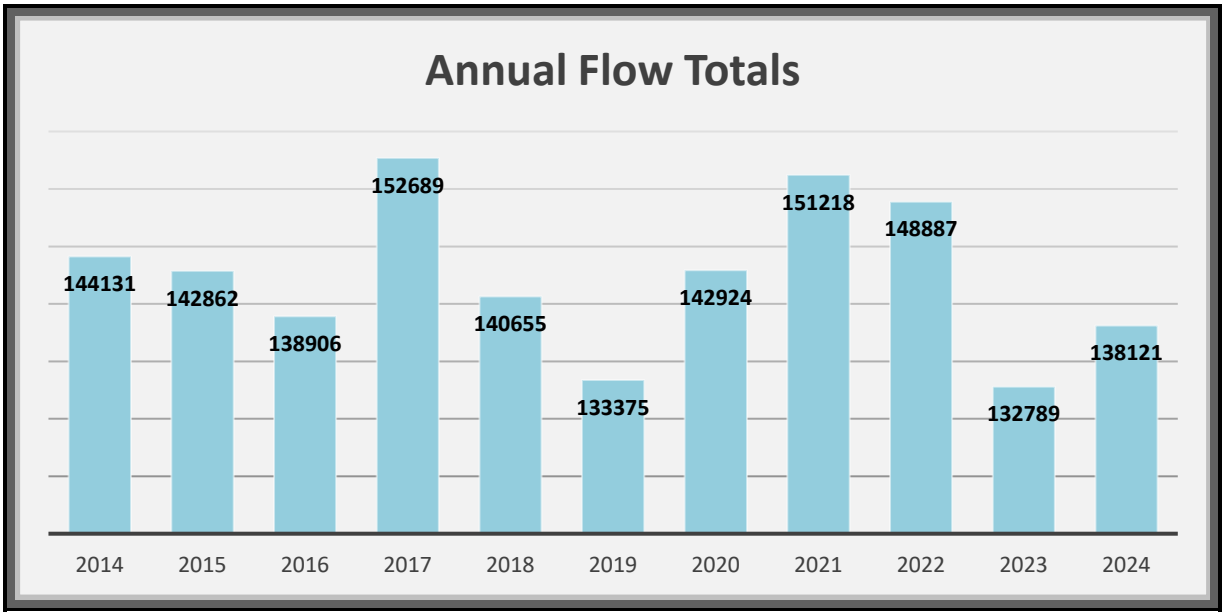
Summary of Distribution Flows

Month	Monthly Total (m^3)	Average Daily Flow (m^3/day)	Minimum Daily Flow (m^3/day)	Maximum Daily Flow (m^3/day)
January	10037	335	272	390
February	10621	354	253	738
March	10324	333	226	415
April	11105	370	296	443
May	11950	385	275	625
June	11682	389	298	486
July	12264	396	294	474
August	12314	397	323	504
September	11409	380	312	450
October	12268	396	235	716
November	11257	726	295	444
December	12981	416	308	491
Total	**138121**			

Flow Charts

*Note all values are in (m^3)





Appendix A

Common Acronyms

Regulatory and Compliance

MECP	Ministry of Environment, Conservation and Parks *(formerly Ministry of the Environment)*
DWQMS	Drinking Water Quality Management System
QMS	Quality Management System
PTTW	Permit to Take Water
MDWL	Municipal Drinking Water License
DWWP	Drinking Water Works Permit
C of A	Certificate of Approval
DWS	Drinking Water System
AWQI	Adverse Water Quality Incident
BWA	Boil Water Advisory
ORO	Overall Responsible Operator
OIC	Operator in Charge
OFI	Opportunity for Improvement
BMP	Best Management Practices

Parameters and Measurements

ppm	parts per million
mg/L	milligrams per litre
µg/L	micrograms per litre
mj/cm²	millijoule per square centimeter
psi	pounds per square inch
w/m²	watt per square meter
THM	Trihalomethane
HAA	Haloacetic Acid
UV	Ultra Violet
CCP	Critical Control Point

Facilities and Training/Licensing

OWWCO	Ontario Water Wastewater Certification Office
WCWC	Walkerton Clean Water Centre
OIT	Operator in Training
WTP	Water Treatment Plant
CEU	Credited Education Units

Other

GAC	Granular Activated Carbon
VFD	Variable Frequency Drive
HL	High Lift (pump)
SCADA	Supervisory Control and Data Acquisition
LL	Low Lift (pump)