



# Severn Bulletin

## December 2025

### Due dates

Water and sewer bills are due on **January 31**, April 30, July 31 and October 31.

### Payment options

#### Online via our eServices portal

View, pay, and manage your water, sewer, and tax bills on our easy online portal. Register at [eservices.severn.ca](https://eservices.severn.ca).

#### Pre-authorized payments

Pre-authorized payment plans allow you to set up automatic withdrawals from your bank account every month or on due dates. Sign up for pre-authorized payments at [severn.ca/waterbill](https://severn.ca/waterbill).

#### Cheque

Pay by cheque (to Township of Severn) by mail (PO Box 159, Orillia Ontario L3V 6J3) or drop box (1024 Hurlwood Lane in Severn).

#### Banking

Pay through online or telephone banking, or in person at a financial institution.

### Water and sewer rates

Water and sewer services are billed quarterly on a base charge of 68 cubic metres (m3).

#### Water rate for Bass Lake Woodlands, Coldwater, Sandcastle Estates, Severn Estates, Washago, and Westshore

The 2025 water rate is \$224.23 per quarter or \$896.90 per year. Any use over 68 m3 is billed at \$2.96 per m3.

#### Sewer rate for Coldwater, Washago and Westshore

The 2025 sewer rate is \$223.07 per quarter or \$892.29 per year. Any use over 68 m3 is billed at \$3.47 per m3.

### 2026 Water and sewer rates

The 2026 water and sewer rates were approved on December 10, 2025.

The 2026 water rate is \$232.08 per quarter or \$928.31 per year. Any use over 68 m3 is billed at \$3.06 per m3.

The 2026 sewer rate is \$233.11 per quarter or \$932.43 per year. Any use over 68 m3 is billed at \$3.63 per m3.

## Winterize your water meter

If you're closing your cottage for the winter, you should winterize your water meter to prevent damage from freezing. Please contact us and we will shut off your water. We need at least 24 hours of advanced notice in order to turn off your water. You should also have a licensed plumber winterize your plumbing and water meter. If the temperature around your meter falls to less than 0 degrees Celsius, your water meter can be damaged. If this happens, the property owner is responsible for the cost of any repairs.

### Responsibilities

As the property owner you own all the pipes from the beginning of your property line into and throughout your home, including the master shut-off valve. If any household pipes are leaking, including the pipe between where the water enters the home and the water meter – call a professional plumber. If there is a leak from the water meter contact us.

## Drinking water quality

We deliver clean and safe drinking water in Severn from our six municipal drinking water systems:

- Bass Lake Woodlands
- Coldwater
- Sandcastle Estates
- Severn Estates
- Washago
- Westshore

We follow the drinking water quality management standards outlined in the Safe Drinking Water Act.

View the annual reports at

[severn.ca/drinkingwaterquality](https://severn.ca/drinkingwaterquality).

### Drinking Water Quality Management System Policy

Township of Severn is committed to:

- the provision of safe drinking water to all its customers
- complying with relevant legislation and regulation
- continual improvement of the QMS and the water works

To meet these commitments, the Township of Severn has established and will continue to maintain a Drinking Water QMS that will be regularly reviewed, improved, and upgraded by management and employees involved in the supply of drinking water. The Drinking Water QMS has been implemented by the Township of Severn to effectively minimize and manage any potential risks to drinking water quality and safety.



Township of  
**SEVERN**

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